



Terms & Conditions

Terms governing access to and use of bACEic websites, learning platforms, institute tools and related services.

Document	Terms & Conditions
Version	1.0
Effective Date	[Insert Date]
Business	bACEic Labs
Contact	[Insert Legal / Support Email]

Important: This document is a product-ready legal draft. Replace bracketed placeholders and obtain legal review before publication.

1. Acceptance of These Terms

These Terms & Conditions ("Terms") govern your access to and use of products and services provided by bACEic Labs ("bACEic", "we", "us" or "our"), including websites, institute websites, learning management tools, virtual classroom features, assessment tools, question-bank features, administrative tools, mobile applications and related services (collectively, the "Services").

By accessing, registering for, purchasing, or using the Services, you agree to be bound by these Terms. If you use the Services on behalf of an institute, school, coaching organisation, teacher, company or other organisation, you confirm that you have authority to bind that organisation.

2. Eligibility and User Accounts

You must provide accurate information when creating an account and keep your account information reasonably current. You are responsible for maintaining the confidentiality of credentials associated with your account and for activities performed through your account.

Where an account is created or managed by an institute, the institute may control access, roles, permissions and user lifecycle for its users. Parents or guardians may access features made available to them by the relevant institute or service configuration.

Users must not share credentials where doing so could compromise account security or violate the institute's access policies.

3. bACEic Services

bACEic provides software and technology intended to help education organisations manage and deliver learning and operational workflows. Depending on the product or subscription, Services may include:

- Institute websites, online enquiries, admissions and registration workflows.
- Course creation, course delivery and learning materials.
- Live classes, recordings, assignments, practice and assessments.
- Question banks and tools for organising or generating assessment content.
- Student, teacher, parent and administrator dashboards.
- Attendance, gradebook, progress reporting and communications.
- Institute administration, analytics and other education-management features.

4. Institute and Organisation Responsibilities

Institutes and other organisations using bACEic are responsible for configuring their Services appropriately, assigning roles and permissions, maintaining accurate records, obtaining any required permissions or consents, and ensuring that their use of the Services complies with applicable law and their own policies.

Where an institute controls personal information uploaded to or processed through the Services, the institute remains responsible for determining the lawful purpose and appropriate instructions for that processing, subject to the applicable agreement between the institute and bACEic.

5. Student, Parent and Teacher Use

Users must use the Services for legitimate educational and organisational purposes. Users must not upload, publish, transmit or otherwise use the Services to distribute content that is unlawful, fraudulent, abusive, threatening,

defamatory, infringing, sexually explicit, malicious or otherwise inappropriate for the intended educational environment.

Parents and guardians should use information available through the Services only for legitimate purposes connected with the learner or institute relationship. Teachers and administrators should exercise appropriate care when sharing student information, grades, feedback, recordings or communications.

6. Content and Intellectual Property

You or your organisation generally retain ownership of content you upload to the Services, subject to the rights necessary for bACEic to operate the Services. You grant bACEic a limited, non-exclusive right to host, store, reproduce, transmit, process and display such content solely as necessary to provide, secure, maintain and improve the Services and as otherwise permitted by applicable agreements or law.

bACEic and its licensors retain all rights in the Services, software, interface designs, trademarks, branding, documentation, templates, system functionality and other materials provided by bACEic, except for third-party materials or content owned by users.

You must have the necessary rights and permissions to upload or use any content, including textbooks, question papers, images, recordings, documents and other copyrighted materials.

7. AI-Assisted Features

Some bACEic features may use artificial intelligence or third-party AI services to assist with tasks such as reading documents, extracting questions, organising content, generating drafts, creating assessments, summarising information or providing educational assistance.

AI-generated or AI-assisted output may contain errors, omissions or inappropriate results. Users and institutes are responsible for reviewing material before using it for teaching, assessment, communication, publication or other consequential purposes. AI features should not be treated as a substitute for professional, academic or administrative judgement.

Where third-party AI services are used, processing may also be governed by applicable third-party terms and the relevant bACEic privacy and data-processing arrangements.

8. Payments, Subscriptions and Refunds

Certain Services may require payment, a subscription, usage fees or other charges. Prices, billing frequency, taxes, renewal terms and applicable refund rules will be presented at the relevant point of purchase or in an applicable order, proposal or subscription agreement.

Unless otherwise stated, subscriptions may renew according to the selected billing cycle until cancelled. Cancellation generally prevents future renewals but does not automatically reverse amounts already charged. Any specific refund rights are subject to the applicable purchase terms and mandatory consumer-protection law.

9. Third-Party Services and Integrations

The Services may integrate with or link to third-party services such as payment providers, video-conferencing platforms, cloud infrastructure, analytics providers, messaging services, identity providers or AI services. Third-party services are governed by their own terms and policies. bACEic is not responsible for the availability, security, content or practices of third-party services except to the extent required by applicable law or expressly agreed in writing.

10. Acceptable Use

You must not:

- Use the Services to violate any law, regulation, court order or third-party rights.
- Attempt to gain unauthorised access to accounts, systems, data or infrastructure.
- Interfere with or disrupt the security, integrity or availability of the Services.
- Reverse engineer, decompile or attempt to extract source code except where applicable law expressly permits it.
- Scrape, copy, reproduce or commercially exploit substantial portions of the Services without permission.
- Upload malware, harmful code or content intended to compromise systems.
- Use automated access in a way that imposes unreasonable load or circumvents usage limits.
- Misrepresent identity, affiliation, authority or the origin of content.

11. Availability and Changes to the Services

We may modify, enhance, suspend or discontinue features from time to time. We will make reasonable efforts to maintain the Services, but continuous availability is not guaranteed. Scheduled maintenance, third-party outages, network issues, security events and circumstances beyond our reasonable control may affect availability.

12. Security

bACEic uses reasonable technical and organisational measures intended to protect the Services and information processed through them. No internet-based service can guarantee absolute security. Users and institutes are responsible for using strong credentials, appropriate permissions and reasonable security practices.

13. Privacy

Our collection and use of personal information is described in the bACEic Labs Privacy Policy. Where an institute uses bACEic to process information about students, parents, teachers or other individuals, additional contractual or data-processing terms may apply.

14. Suspension and Termination

We may suspend or restrict access where reasonably necessary to protect the Services, investigate abuse, address security risks, comply with law, or enforce these Terms. Institutes may terminate their subscriptions in accordance with their applicable agreement.

Upon termination, access may cease and information may be deleted or returned according to the applicable subscription, agreement, retention requirements and law.

15. Disclaimers

To the maximum extent permitted by applicable law, the Services are provided on an "as available" and "as is" basis. We do not warrant that every feature will always be uninterrupted, error-free, completely accurate or suitable for every educational or operational purpose.

bACEic does not provide legal, medical, financial or other professional advice through the Services. Educational content and AI-assisted output should be independently reviewed where appropriate.

16. Limitation of Liability

To the maximum extent permitted by applicable law, bACEic Labs and its officers, employees, contractors and licensors will not be liable for indirect, incidental, special, consequential or punitive losses, or for loss of profits, revenue, goodwill or data, arising from use of the Services.

Any liability that cannot legally be excluded will be limited to the extent permitted by applicable law and, where applicable, the fees paid or payable for the relevant Services during the period specified in the applicable agreement.

17. Indemnity

To the extent permitted by law, you agree to defend and indemnify bACEic Labs against third-party claims, losses and reasonable expenses arising from your unlawful use of the Services, violation of these Terms, infringement of third-party rights, or content you submit where the claim results from your acts or omissions.

18. Governing Law and Dispute Resolution

These Terms will be governed by the laws of India, unless a separate written agreement states otherwise. Subject to mandatory rights under applicable law, disputes will be subject to the courts having jurisdiction over [Insert City, State, India].

19. Changes to These Terms

We may update these Terms as the Services evolve or as legal requirements change. The updated version will be posted with a revised effective date. Where required by law or applicable agreement, we will provide additional notice. Continued use of the Services after the effective date of updated Terms constitutes acceptance to the extent permitted by law.

20. Contact

Questions regarding these Terms can be directed to:

bACEic Labs

Legal / Terms: [Insert Email Address]

Support: [Insert Support Email]

Address: [Insert Registered / Business Address]

Publication checklist

Before publishing, replace all bracketed placeholders; confirm the legal entity name; add the registered/business address; specify the support and legal contact emails; confirm subscription/refund mechanics; identify any separate institute agreement; and have counsel review provisions concerning students/minors, AI processing, data protection, liability, refunds and dispute resolution.